

## WTFaq

### WHY HOME FESTIVAL?

Because there's no place like Home.

### GETTING HERE

#### Where is Home Festival?

Home Festival is located 4 km from the Treviso city centre (in the former Customs area) and a short walk from Canova Airport in Treviso ("Venice – Treviso" for Ryanair).

Address: Viale della Serenissima, 31100 Treviso - Italy.

For all information on how to get here, please visit the ["Plan your Trip"](#) section.

#### From Italy

For all information on how to get here, please visit the ["Plan your Trip"](#) section.

From Italy: you can get to Home Festival with [Busforfun](#), or reach Treviso by bus, train or plane.

If you arrive in Treviso by train or coach, from Treviso Railway Station you can take the bus [route 6](#) towards Quinto-Aeroporto and get off at the "Dogana" stop, or you can also take a taxi.

#### From abroad

From Croatia and Slovenia: Home Festival is connected with Zagreb by [Busforfun](#).

From other countries: the most convenient and fastest mean is the plane. Home Festival is only 1.5 km from [Treviso Airport](#), where flights from Italy, Hungary, Germany, Holland, France, England, Belgium and Spain arrive (code is TSF and on the Ryanair website is shown as "Venice (Treviso)"). Alternatively, you can also land at [Venice Marco Polo Airport](#), and then take a shuttle bus to Treviso. In addition, you can reach Treviso by buses running long distances or train.

If you get here by car from abroad, please note that the speed limit on the highway in Italy is 130 km/h and the toll is paid at the toll booth (by cash, credit cards - ATM or Viacard).

For all information on how to get here, please visit the ["Plan your Trip"](#) section.

## Getting Here by Car

For all information on how to get here and on the official car parks, please visit the ["Plan your Trip"](#) section.

Those who are going to camp at Home Garden can book a space at the Home Garden Private Parking, available every day until 3 pm.

There are other parking spaces available near the area and Treviso, visit the ["Plan your Trip – Parking"](#) section to find out more.

Only the P4 parking will be served by shuttles, which will run continuously throughout the duration of the Festival.

To get to the Festival from the other car parks you can reach it on foot or take the shuttle from the P4.

For more information see the "Parking & Shuttles" section.

## Getting Here by Coach

For all information on how to get here, please visit the ["Plan your Trip"](#) section.

You can reach Home Festival with [Busforfun](#).

Departures are from Italy, Slovenia and Croatia:

- AREZZO
- ANCONA
- BERGAMO
- BOLOGNA FIERA
- BRESCIA
- FERRARA
- FLORENCE AIRPORT
- FORLÌ
- LJUBLJANA OVEST
- MILAN CASCINA GOBBA
- MONFALCONE
- NOVARA
- NOVO MESTO
- PADOVA EST
- PALMANOVA
- PESARO
- PESCARA - AUCHAN - AIRPORT
- PORTOGRUARO
- RIMINI SUD
- ROMA IKEA ANAGNINA
- ROVIGO

- SAN BENEDETTO DEL TRONTO
- TORINO PORTA NUOVA
- TRIESTE
- VERONA SUD
- VICENZA OVEST
- ZAGREB

## Getting Here by Plane

For all information on how to get here, please visit the ["Plan your Trip"](#) section.

Home Festival is only 1.5 km from [Treviso Airport](#), where flights from Italy, Hungary, Germany, Holland, France, England, Belgium and Spain arrive (code is TSF and on the Ryanair website is shown as "Venice (Treviso)"). From the airport you can reach the Festival on foot (20-minute walk), by taxi or by bus route 6 (first stop past the airport).

Alternatively, you can also land at [Venice Marco Polo Airport](#), then take a ATVO coach to Treviso and later take bus route 6 towards Quinto-Airport and get off at the "Dogana" stop. From there you can reach the Festival on foot (10-minute walk).

## Coach Parkings

If you organized a private bus trip, please note that the parking is located near the Rugby Stadium (Monigo area).

Address: via Olimpia 2, 31100 Treviso – Italy

## I'm Travelling by Bike/by Motorcycle, Where Can I Park?

This year motorcycles and bikes will have two different parkings.

Bike parking: P2 free parking. We suggest you bring a lock from home, being the parking unattended.

Motorcycle parking: P5 in Via le Canevere, price is €3 per motorcycle.

## How can I get from the Festival to the Station or the Parkings by night?

Gates close every night at 3 am.

At the Festival exit, in Via le Canevere, you will find the shuttles that will take you to the *Mercato Ortofrutticolo* (Fruit and Vegetable Market) and the Treviso Railway Station. The shuttle round-trip ticket is €2. Shuttles will run continuously, leaving the car park once each one is full.

Shuttles Schedule:

Wednesday, Thursday, Friday from 4pm to 3am

Saturday and Sunday from 3pm to 3am

Shuttles stops:

- *Mercato Ortofrutticolo* (Fruit and Vegetable Market - parking P4)
- Treviso Railway Station
- Home Festival (intersection between Via le Canevere and Via Boiago)

We remind you that the last [bus route 6](#) departs around 10.20pm and you will get to the railway station at 10.35pm. The last train to Mestre/Venezia S. Lucia from Treviso Centrale is at 11.25pm. As an alternative you can take a [taxi](#) or book (even for one night only) a place at the Home Garden camping and leave the next day.

For all information on how to get here, please visit the ["Plan your Trip"](#) section.

## PARKING & SHUTTLES

### Where Can I Park?

The official car parks for this edition are:

- P1 – CAMPSITE & SPECIAL NEEDS FRIENDLY PARKING.

Reserved for Home Garden campers (price €20), for pregnant women and disabled (upon valid disability ID presentation). The parking is opposite the Festival location. Since you will be arriving from Viale della Serenissima, mind that this avenue will be closed from 3pm onwards. Therefore, we suggest you arrive early.

- P2 - BICYCLES.

This is a free bicycle parking located in front of the main entrance of the Festival.

- P3 - EX MARAZZATO.

Car park only (price €5), bookable online at:

- P4 – MERCATO ORTOFRUTTICOLO.

Car park only (price €5). Bus stop for shuttles coming from and going to the Festival area.

- P5 - MOTORBIKES.

Motorbikes parking only (price €3).

### Where Can I Take the Festival Shuttle?

For all shuttles information, check "Parking & Shuttles" in the "Plan your trip" section. Shuttles will run continuously from the [Mercato Ortofrutticolo \(P4\)](#). The shuttle ticket costs €2, but it is free for the car driver.

In case you decide to park in other areas, remember that bus route 6 is available during the day (Info here.)

At the Festival exit, in Via le Canevere, you will find the shuttles that will take you to the *Mercato Ortofrutticolo* (Fruit and Vegetable Market) and the Treviso Railway Station. The shuttle round-trip ticket is €2. Shuttles will run continuously, leaving the car park once each one is full.

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- *Mercato Ortofrutticolo* (Fruit and Vegetable Market - parking P4)
- Treviso Railway Station
- Home Festival (intersection between Via le Canevere and Via Boiago)

## **Will There Be Shuttles During the Day between the Festival and Treviso City Centre?**

Yes, you can ask at the camping Info Point for all the information about the shuttles to Treviso city centre.

## **TICKETS & ADMISSION**

### **Ticket Info**

The ticket allows you to view all the scheduled shows for the day(s) purchased at no extra cost.

### **Where Can I Buy the Ticket?**

Tickets can be purchased [online on our website](#), from authorized dealers online such as MailTicket, TicketOne and Boxol or offline (all information [here](#)).

Tickets are sold for full price also at the box offices at the entrance.

Once sold out tickets will not be restocked.

### **Can I Buy the Ticket at the Venue?**

Yes. Tickets will also be sold at the Festival entrance at full price and once sold out they will not be restocked.

### **I Bought the Week-end Pass, How Do I Enter the Festival? Do I Have to Get My Ticket Replaced?**

If you bought a Week-end Pass (which bears your name), please bring it with you to the Festival and go to the Sun68 ticket office (reserved for Week-end Pass and Xmas Pack) where you will receive the bracelet to wear. Week-end Passes will be able to skip the regular queue and use a preferential line. Remember to bring your ticket with you every day, since every entry/exit will be registered.

### **I Can't Come to the Festival Anymore, Can I Request the Refund of the Purchased Ticket or Week-end Pass?**

Sorry, we do not issue refunds.

The only thing you can do if you don't want to "waste" your ticket/week-end pass is to give it to another person who, however, will have to submit an authorization written and signed by you and a photocopy of your ID (i.e. of the person who made the purchase) in order to use the pass.

### **I Have the Week-end Pass But I Used It Only For a Few Days. Can I Give the Ticket to a Friend for the Day(s) Left?**

Sorry, the week-end pass can be transferred ONLY in its entirety (see previous paragraph). In case of partial use it is not possible to give it to another person.

### **Can I Buy the Ticket/Week-end Pass at the Home Garden camping?**

Yes, they will be sold at the ticket office. Remember that once sold out they will not be restocked.

### **Is There a Week-end + Camping Pack Available?**

Sure, you can buy the Full Festival + Tent pack online on our website:

<http://www.homefestival.eu/it/garden/>

### **I Forgot the Ticket, Can I Enter the Festival Anyway?**

No, access to the event is not allowed for people without a ticket. If you forget it and are not able to retrieve it, you can buy a new one at the ticket office at the entrance.

### **I Am a Journalist/Photographer/Cameraman. How Can I Get the Pass to Home Festival 2017?**

Getting the press accreditation is simple: just fill in the form at the following [link](#), we will reply as soon as possible.

### **What Time Do Gates Open?**

On Wednesday 30th, Thursday 31st, Friday 1st gates will open at 5pm.

On Saturday 2nd, Sunday 3rd gates will open at 3pm.

## **What Time Is the Curfew?**

The Festival finishes around 2am every night.

## **What Can I Do If I Arrive Long Before the Gates Opening?**

We remind you that the gates open as follows:

- Wednesday 30th, Thursday 31st, Friday 1st at 5pm
- Saturday 2nd, Sunday 3rd at 3pm

You will be able to check in at Home Garden from 3pm till 4am. In case you arrive early at the Festival area we suggest you cheat time with a nice tour in the nearby historical centre of Treviso, easily reachable by bus route 6 from the "Dogana" stop, which is just at a short walk from the Festival area.

## **Will Stage Times Be Announced in Advance?**

Yes. The show time of every artist will be announced and posted on our website about a month before the start of the Festival. Schedules will also be present in the leaflets distributed at the entrance.

## **PAYMENT OPTIONS AT THE FESTIVAL**

### **Token Info**

This year's news is the Token, which substitutes "real" money for payments within the Festival area, just like the biggest festivals in Europe!

Tokens allow you to make quicker purchases at the various food and drink stalls, avoiding long waiting lines. How? Simple, these coins have a value compatible with the drinks/food prices, so that a definite amount of Tokens corresponds to a certain food or drink. The payment is then done quickly, eliminating any kind of wait (primarily that for the change) and giving you more time to enjoy the Festival.

### **How Do I Convert Cash to Tokens?**

Converting your Euros to Tokens is fast and easy thanks to the various cashiers/exchange points in the area! In addition to cash, you can make payments through NFC and contactless enabled POSs with the following brands:

**PAGO BANCOMAT**

**VISA**

**MASTERCARD**

**MAESTRO**

**VPAY**

**APPLEPAY**

## **Where Can I Use My Tokens?**

Tokens are the only payment method for food and drinks within the Festival area. Therefore, at the various stalls (restaurants, food trucks, bars), cash will not be accepted. Tokens are also used at the Official Home Merchandising stand (next to the Info Point) and at the bungee jumping and funfair.

## **Do Tokens Represent the Only Payment at the Festival?**

Tokens represent the payment method for: your own food and drink purchases within the area; for the Official Home Merchandising stand (next to the Info Point); for the bungee jumping and the funfair.

However, tokens are not the only payment accepted within the event. In fact, at the Market you are required to pay in Euros.

## **Are Tokens the Only Payment Option Even at the Market?**

No, you will have to pay in Euros at the Market.

## **Do Tokens Expire?**

Tokens have one-day validity. They are therefore not re-usable and can not be spent on the days following the purchase date.

## **In Case I Don't Use Them, Are Tokens Refundable? If So, How Do I Get the Refund?**

Yes, they are! At the exit you will find cashiers where unused Tokens can be refunded. At the time of reimbursement, you must provide the operator with your TAX CODE. Without a tax code we will not be able to carry out the process. It is also important to keep in mind that everyone has the opportunity to get the refund for unused Tokens ONLY ONE TIME within a single festival day!

## **RULES**

- It is forbidden to bring helmets, umbrellas (bring a raincoat instead) and sticks inside (with the exception of walking sticks)
- It is forbidden to enter with any kind of animal with the exception of guide dogs and dogs with a muzzle and leash. (A festival, most likely, is not a suitable place for our four-legged friends.)
- It is forbidden to bring bottles, glass objects and aluminum cans.
- Narcotics are prohibited: the Home Festival is already stonking, it is not a no-man's-land and it is ruled by the Italian Republic law.



- You do not introduce any kind of drink and food.
- It is prohibited any type of weapon, knives with blade up to 8cm in length, jack-knives and any object deemed potentially dangerous by security personnel at Home Festival.
- Fireworks, torches and any flammable material are prohibited.
- Do not wear clothing, banners and similar things with graphics resulting offensive for individuals or groups. (At the entrance the security staff is authorized to check bags and clothes)
- Within the area it is prohibited to distribute leaflets, posters, newspapers and any other advertising material without the written permission of the organizers.
- Stage diving is unfortunately forbidden to all, except for holders of a written permission from the Ministry of Health, for those who are part of the artist's entourage and for the regular customers of Home Rock Bar.
- Reserved dinosaurs' parking is external to the area.

## THE WORLD OF HOME FESTIVAL

### Weather Forecast

Check the [weather forecast for Treviso](#) to be updated on weather conditions during the Festival days!

### Gates Times & Curfew

On Wednesday 30th, Thursday 31st, Friday 1st gates will open at 5pm.

On Saturday 2nd, Sunday 3rd gates will open at 3pm.

Every night the "Home" gates will close at 2am.

### Payment Options at the Festival

Tokens represent the payment method for: your own food and drink purchases within the area; for the Official Home Merchandising stand (next to the Info Point); for the bungee jumping and the funfair.

However, tokens are not the only payment accepted within the event. In fact, at the Market you are required to pay in Euros.

In addition to cash, you can make payments through NFC and contactless enabled POSs with the following brands:

**PAGO BANCOMAT**

**VISA**

**MASTERCARD**

MAESTRO  
VPAY  
APPLEPAY

### **Are You Going to Give Us Water for Free this Year?**

Yes, free water is one of the new entries of the 2017 edition of Home Festival! In fact, there will be two refill stations with microfiltered, sterilised, but most importantly refrigerated water!

### **Can I Bring Food and Drinks inside the Festival?**

No, it is forbidden to bring any kind of drink and food inside the venue. But don't worry, within the Festival you will have no problems finding where to satisfy your hunger and quench your thirst!

### **I Have a Coeliac Disease, Where Can I Find the Right Food for Me?**

By showing at the entrance your food allergy declaration you can bring inside products bearing the Gluten Free sticker.

### **I Am Vegan, Where Can I Find the Right Food for Me?**

Don't worry, Home Festival thought of you as well and included food trucks in the area that offer premium quality vegan dishes.

### **What About Toilets?**

Portable toilets are present within the area.

### **Where Can I Stay Overnight?**

Take advantage of our Home Garden camping: the coolest solution within walking distance of your favorite artists. As an alternative, you can buy the [Hotel\\*\\*\\*\\* VIP Pack](#). In addition, near the Festival and in [Treviso](#) you can find many other hotels, B&Bs and apartments.

For all information on where to stay visit the "Accommodation – Home Garden" section.

### **Safety During the Festival**

For many years, Home Festival has been working to ensure the European highest security standards. The whole Festival area is completely under surveillance. At the entrance there are metal detectors and the most up-to-date X-ray equipment. There are hundreds of public security personnel assigned to different areas according to security levels needed. The Festival also collaborates with police forces and public administration to ensure the smooth running of the event in total security.

## Waste – Recycling

Within the entire area of the Festival and easily locatable we placed the green islands where you can deposit your recyclable waste.

## HOME GARDEN CAMPSITE

### Camping Info

The “Garden” of Home Festival means holiday, fun, sharing.

The campsite is adjacent to the Festival area and its guests are entitled to use a preferential line to access the event. Home Garden is equipped with continuously sanitised portable restrooms, a 24-hour food service and security, and a left-luggage office with lockers.

Here’s what [Home Garden](#) offers:

#### ✓ *PREMIUM*

We will provide you with a tent.

You will be able to choose the right solution for you between the Classic or Superior glamping tents by Pop Up Hotel, or the Quechua Standard.

Premium zone tents are equipped as follows:

- Standard: for 2 persons, provided with inflatable mattress.
- Classic: for 3/4 persons provided with beds and mattress, storage compartment, clothes stand, carpet and led lights.
- Superior: for 2 persons provided with double bed with mattress and linens, bath kit, storage compartment, clothes stand, carpet, led lights and relaxation area with deckchairs outside.

#### ✓ *FULL-FESTIVAL PASS + STANDARD ROOM*

It is the most requested and convenient option.

With the Full-Festival Pass + Standard Room Pack you will find your tent already mounted in a well-served and comfortable area. If you buy a double tent (the one that generally should fit 3/4 people) inside you will find a large inflatable mattress. If you purchase the single tent you will find a 3cm sleeping mat. At the end of the Festival, you can take away with you your tent and mattress if you want.

This package also includes:

- PREFERENTIAL ACCESS
- SAFE DEPOSIT BOX WITH SOCKET
- GUARDED LEFT-LUGGAGE OFFICE

- FREE ROUND TRIP TRANSFER FESTIVAL-TREVISO CITY CENTRE

✓ *BASIC*

Bring your own tent!

In this case, you can choose from the Full-Festival Pass with overnight stay throughout the Festival, or the Daily Pass. If you decide to stay for two days for example, you will have to choose the Daily option, indicating the number of days you are staying.

If you arrive by car, you can reserve the nearest Parking at an extra cost. Please note that access to the parking area is permitted until 3pm every day and check-in is from 3pm till 4pm. Check-out is from 7am till 3pm (please bring a valid ID with you).

To position your tent follow our Staff's instructions.

Inside the campsite we won't be selling camping items, so we recommend taking them from home or buying them at some store once you get here.

Extra-charge services:

- SAFE DEPOSIT BOX WITH SOCKET
- GUARDED LEFT-LUGGAGE OFFICE

## What You Should Know

- If you find something you have to take it to the Lost & Found.
- There are phone charging stations for smartphones, tablets, laptops, etc.
- Respecting the Garden by keeping the area clean is easy: just use the recycling points!
- Intentionally caused damage to Festival visitors or Home property will be legally pursued and we reserve the right to cut and retrieve the bracelet making it impossible for you to access the event.
- If your behaviour causes disturbance to other campers (e.g. loud music, screams, aggressive behaviour, etc.), you may be asked by the organisers to leave the campsite. Respect your Homies!

For all information on where to stay visit the "Accommodation – Home Garden" section.

## How Far Is the Campsite from the Festival?

The Home Garden area is located right next to the Festival. Also, staying at the campsite will grant you preferential access!

## What Services and Benefits Does Home Garden Offer?

- Safe deposit box with socket to recharge your devices (1 box every 2 people)

- Guarded left-luggage office
- The campsite is under surveillance 24 hours a day
- Portable restrooms with toilets and showers (No towels)
- Preferential access to the event
- Free round trip transfer Festival-Treviso city centre
- Multilingual info point
- Cleaning services
- Reserved parking (available upon request and at a total €20 surcharge)
- 24-hour food service available

For all information on where to stay visit the "Accommodation – Home Garden" section.

### **How Can I Book?**

You can book a place at the campsite by filling out the form on our website. For all information on where to stay visit the "Accommodation - Home Garden" section.

Contact Info:

[www.lemonade.partytrip.com](http://www.lemonade.partytrip.com)

Tel. 030 3776173

[homegarden@partytrip.com](mailto:homegarden@partytrip.com)

WhatsApp 342 9296817

### **Can I Book on the Spot?**

Yes, you can book on the spot, but places are subject to availability. We suggest you therefore inform us about your will to reserve before your arrival.

### **Is There a Full-Festival + Camping Pack?**

Sure! You can purchase it on our website.

### **Can I Book for Just 1 or 2 Days?**

Yes, you can do so by choosing the Daily option only.

### **Will I Receive a Booking Confirmation?**

Yes, you will receive a printable voucher, which you have to bring to the Home Garden reception.

### **Can I Cancel My Reservation? What Is the Cancellation Policy?**

Yes, just send an e-mail to [homegarden@patrytrip.com](mailto:homegarden@patrytrip.com). There won't be any penalty for cancellation requests submitted within August, 20th. From August, 21st a 50% deposit will be withheld.

### **Does the Campsite Reservation Grant Me Access to the Festival?**

No, you are supposed to purchase the Daily Ticket or the Week-end Pass to Home Festival. However, you are free to choose the Full-Festival + Tent option, to enjoy both in a single solution.

### **Can I Buy the Ticket or Week-end Pass at Home Garden?**

Yes, they will be available at the ticket office, but once sold out they will not be restocked.

### **Can I Bring My Own Tent?**

Sure, you can bring your own tent and choose the Home Garden Basic option available for the whole weekend (Full) or for a single day (Daily). Please, follow our Staff's instructions for tent positioning.

### **What If I Don't Own a Tent?**

No problem, we'll take care of it! Choose between the Standard, Classic and Superior tents available within the Premium option (access to Festival not included), or take advantage of the Full-Festival + Tent Pack.

### **Can I Come With My Campervan?**

No, [campervans](#) will have to use reserved stopovers within the city.

### **Will There Be Shuttles During the Day between the Festival and Treviso City Centre?**

Yes, you can ask at the camping Info Point for all the information about the shuttles to Treviso city centre.

### **What Are the Check-In and Check-Out Times?**

Check-ins for the Full-Festival Pack will open at 3pm of August, 30th.  
Check-ins for the Daily option will open at 3pm of your booked date.

### **We Are Arriving By Car, Is There a Reserved Parking for Home Garden Campers?**

Yes, there is a reserved parking for Home Garden campers not far from the campsite, available upon request and at a €20 surcharge.

## **Can I Park My Motorcycle/Bike Next to the Tent?**

No. However, there is a motorcycle parking (P5, price €3) and a free bike parking (P2) near the Festival and campsite areas.

## **Can I Bring Food and Drinks inside the Campsite?**

No, it is forbidden to bring any kind of food and drink inside the campsite. Home Garden will offer a 24-hour food service (purchases not included in your ticket price).

## **Can I Bring Camping Stoves/Ovens?**

No, it is strictly forbidden to light fires within the entire Festival area. It is also forbidden to carry gas cylinders or camping stoves, and you are not allowed to cook. Our food court offers food from many different cuisines even for special dietary requirements.

## **What You Can't Bring**

- It is forbidden to bring helmets, umbrellas (bring a raincoat instead) and sticks inside (with the exception of walking sticks)
- It is forbidden to bring any kind of animal
- It is forbidden to bring bottles, glass objects and aluminum cans.
- Narcotics are prohibited: the Home Festival is already stonking, it is not a no-man's-land and it is ruled by the Italian Republic law.
- You do not introduce any kind of drink and food.
- It is prohibited any type of weapon, knives with blade up to 8cm in length, jack-knives and any object deemed potentially dangerous by security personnel at Home Festival.
- Fireworks, torches and any flammable material are prohibited.
- Do not wear clothing, banners and similar things with graphics resulting offensive for individuals or groups. (At the entrance the security staff is authorized to check bags and clothes)

## **Is There a Left-Luggage Office?**

Yes, right at Home Garden.

Left-luggage office and safe deposit boxes are not included in the BASIC camping option (Full or Daily). However, they are available at a €10 surcharge per day.

## **Where Can I Recharge My Electronic Devices?**

Is your battery running low? No worries, at the Info Point you will be able to charge your devices.

Left-luggage office and safe deposit boxes with socket are not included in the BASIC camping option (Full or Daily). However, they are available at a €10 surcharge per day.

### **Can I Bring Animals With Me?**

We are sorry, but it is forbidden to bring any kind of animal inside the Festival.

### **What About Toilets/Showers?**

You will find portable restrooms with toilets, sinks and showers, cleaned and sanitised.

### **Is the Campsite Safe?**

The campsite will be under surveillance 24h/24, but we always recommend a bit of common sense in avoiding leaving valuable belongings unattended.

### **Is the Campsite Far from the Bus Route 6 Stop?**

The “Dogana” stop is about 1 km (10 minutes on foot), “St. Giuseppe” 1.3 km (15-minute walk) and Treviso Airport is 2 km (25-minute walk).

### **Can I Buy Everything I Need for Camping (Sleeping Mat, Sleeping Bag, Flashlight, etc.) at Home Garden?**

No, only the Premium option tents are fully furnished, see how.

### **What Documents Do I Need to Enter?**

For the check-in you will need a valid and original ID.

### **What Is the Minimum Age to Access Home Garden?**

Children under the age of 18 are accepted only upon statement of consent issued by their parents.

### **Can I Leave Valuable Belongings inside the Tent?**

We suggest you use the safe deposit boxes.

### **Lost & Found**

Lost items will have to be taken to the Info Point. If you find anything, please do so.

### **Waste – Recycling**

Within the entire area of the Festival and easily locatable we placed the green islands where you can deposit your recyclable waste.



## Useful Advice

- Take with you some heavy clothing and a small flashlight, it could be very useful!
- It is strictly forbidden to light fires
- Take care of the Garden
- It is forbidden to bring any type of weapon, knives with blade up to 8 cm long, and any object deemed potentially dangerous by security personnel at Home Festival
- Narcotics are prohibited: the Home Festival is already stonking. Home Garden is not a no-man's-land and it is ruled by the Italian Republic law
- Dogs are forbidden inside the campsite
- Have fun and remember to always respect your neighbours

## CHILDREN AT HOME FESTIVAL

### What Is the Minimum Age to Access the Festival?

For safety reasons, it is strongly advised not to bring children under the age of 4 to the event. Entry to the Festival site of children under the age of 4 is therefore considered to be a risk acknowledged by parents or legal guardians.

### Is There a Free Ticket for Children?

Children under 8 can enter the Festival for free by collecting the complimentary ticket at the box office and must be accompanied by a responsible adult in possession of a valid ticket and the child's document.

## TREVISO & SURROUNDINGS

### Destination: Home – What to See and What to Do

HOME is not just a festival, it's an awesome experience and a destination to discover. You can download the Google Map we created for you with all the tips on what to do and see. Curious? [Click here](#).

### Is There a City Pass?

Not at the moment, but we recommend you download the map to plan your trip according to what you'd like to see/do.

### Public Transport

To move around you can use the [public transport network MOM](#). We recommend taking a look at the section "How To Get Here" for all links and timetables of public transport.

## **By Car**

If you arrive in central Treviso by car, you can park in the city centre or at the Dal Negro, Appiani and Miani car parks. To pay for the parking space of the city centre, just type your car space number, this way you can renew the parking ticket anywhere without having to go back to the parking lot. If parking is included in your Home Garden pack, please note that access must be no later than 3pm. You can use public transport and Home Festival shuttles also.

## **By Bike**

If you want to rent a bike you will be able to take advantage of the Treviso Bike Sharing service "[TVBike](#)". 16 stations distributed over the urban area will allow you to live the city on two wheels, to move freely by choosing your own path and according to your day plans. By subscribing to the service you can pick up the bicycle at one of the stations and return it to any other one within the city with free spaces. Thanks to the electronic card you can use the bicycle 24 hours a day.

## **ACCESSIBILITY**

There are car parks for disabled people and pregnant women in the P1 area – Home Garden camping parking and an accessible path to the event.

Within the Festival there will also be 3 reserved spaces with ramp and raised platform to view the shows: one in the centre of the area near the Main Stage, one in the Isko Stage (2) area and one in the Sun68 Circus Stage (3) area.

## **WORK WITH US**

We are selecting volunteers who, like every year, will join the Festival staff, making our "Home" greater, brick by brick. To apply, send an e-mail to [work@homefestival.eu](mailto:work@homefestival.eu).